

## TRASLADOS EN GENOVA 2020

PRECIOS NETOS DESDE EL 01 November 2019 HACIA EL 31 December 2020

(Rates per Car/ Minibus One Way)	COCHE 1 / 2 Pax Limited Luggage 1 piece p.p.	MINIBUS 1 / 2 Pax Extra Luggage 2 pieces p.p.	MINIBUS 3 / 7 Pax Limited Luggage 1 piece p.p.	MINIBUS 3 / 7 Pax Extra Luggage 2 pieces p.p. * 2 Minibus *
GENOVA APT / HOTEL in GENOVA CITY CENTRE	€ 83	€ 109	€ 109	€ 210
HOTEL in GENOVA CITY CENTRE / GENOVA APT	€ 81	€ 108	€ 108	€ 213
GENOVA RAIL STATION / HOTEL in GENOVA CITY CENTRE and v.v.	€ 81	€ 108	€ 108	€ 213
GENOVA HARBOUR / HOTEL in GENOVA CITY CENTRE and v.v.	€ 81	€ 108	€ 108	€ 213
GENOVA CITY CENTRE or RAIL STATION / MONTEROSSO or LEVANTO (DIRECT TRF, NO STOPS)	€ 322	€ 357	€ 357	€ 706
GENOVA APT / MONTEROSSO or LEVANTO (DIRECT TRF, NO STOPS)	€ 323	€ 360	€ 360	€ 709
GENOVA CITY CENTRE or RAIL STATION / SANTA MARGHERITA LIGURE or RAPALLO (DIRECT TRF, NO STOPS)	€ 161	€ 232	€ 232	€ 457
GENOVA APT / SANTA MARGHERITA LIGURE or RAPALLO (DIRECT TRF, NO STOPS)	€ 162	€ 234	€ 234	€ 460
GENOVA APT or RAILWAY STATION or CITY CENTRE / MILANO LINATE APT and v.v.	€ 412	€ 500	€ 500	€ 987
GENOVA APT or RAILWAY STATION or CITY CENTRE / MILANO CITY CENTRE and v.v.	€ 412	€ 500	€ 500	€ 987
GENOVA APT or RAILWAY STATION or CITY CENTRE / MILANO MALPENSA APT and v.v.	€ 536	€ 608	€ 608	€ 1.201
<b>** SUPPLEMENTS **</b>	<b>COCHE 1 / 2 PAX</b>	<b>MINIBUS 3 / 7 PAX</b>	<b>MINIBUS 3 / 7 PAX</b>	<b>MINIBUS 3 / 7 PAX</b>
EXTRA HOUR (SUPPL. PER HOUR)	€ 45	€ 57	€ 57	€ 109
NIGHT SERVICE (21.00 – 07.00)	15%	15%	15%	15%



## CONDICIONES GENERALES

### PRESENTATION AT MEETING POINT FOR ARRIVAL TRANSFERS (PRIVATE TRANSFERS)

**GENOVA AIRPORT:** Upon arrival of the flight, clients have to collect their luggage and, after an eventual passport control, get out from custom area.

**GENOVA PIAZZA PRINCIPE RAILWAY STATION:** The driver will be waiting for the customers in front of the escalator located in the main hall inside the railway station (next to the ticket office).

**GENOVA BRIGNOLE RAILWAY STATION:** The driver will be waiting for the customers at the taxi area of Piazza Brignole, just outside the railway station

**GENOVA HARBOUR:** Our driver will wait at the Cruise Arrival Terminal, at the exit of baggage claim area.

**Please note:** For all transfer services from Cruise Port, we will arrange fixed pick-up time from Cruise Ship at 09.30 am. If passengers need different pick-up time (earlier or later as well) we need to be informed within 48 hours before transfer service or, possibly, upon booking.

### WAITING TIME FOR ARRIVAL TRANSFERS (PRIVATE TRANSFERS)

**GENOVA AIRPORT:** Our driver will be waiting 60 minutes after the real landing time of the flight, holding a sign with clients name written on that.

**GENOVA PIAZZA PRINCIPE RAILWAY STATION / GENOVA BRIGNOLE RAILWAY STATION:** Our driver will be waiting 30 minutes after the real arrival time of the train, holding a sign with clients' name.

**GENOVA HARBOUR:** Our driver will be waiting 45 minutes after the real arrival time of the cruise ship, holding a sign with clients' name.

**PLEASE NOTE:** In any case, for any transfer service, also from cruise ports, if clients have problems in finding our driver, they must contact our office (during office hours), or our emergency numbers for immediate help and assistance. If clients miss to contact Destination Italia to inform of their delay due to any problem, the driver will wait accordingly to the waiting times reported above and then will go on and clients will have to use local public taxis to reach their destination (no refund will be agreed in these cases).

### PICK-UP AT HOTELS FOR DEPARTURE TRANSFERS

For private transfers, our pick-up time from hotels in city centre to Airports is 3 hours prior to flight departure time (for international flights) / 3,5 hours prior to flight departure time (for intercontinental flights) while for transfers to Railway stations it is usually 1 hour prior train departure.

Sometimes pick-up times can be advanced or postponed in case of special events taking place on that day, or just due to hard traffic conditions. In any case, we will always give the pick-up time when confirming the service reservation. If clients have specific needs for a pick-up time, we have to be informed at least 24 hours in advance (48 hours for transfers on Sundays and Mondays), or even when book the service, as we cannot manage changes of pick-up times on same days of transfers. **IMPORTANT:** Due to traffic conditions, pick-up timetable for private transfers may have a flexibility of maximum 15 minutes. We kindly ask clients to await in the hotel lobby patiently.

**For all transfer services to Cruise Port we will arrange fixed pick-up time from hotel at 12.30 pm.** If passengers need a different pick-up time (earlier or later as well) we need to be informed within 48 hours before transfer service or, possibly, upon booking.

Kindly note that **NO reimbursement will be granted to any client who is not at the place of pick-up at the established time.**

### SPECIAL AIRPORTS / RAILWAY STATION TRANSFER SERVICES



Kindly note that our prices include transfer service only to/from main Airport and Rail Station in each city, as follows:

**GENOVA - Main Airports:** Cristoforo Colombo Airport - **Main Railway Stations:** Genova Piazza Principe Railway Station / Genova Brignole Railway Station

\*\* Transfer rates to different airports and railway stations than those listed above may change. Please always contact our office before confirm it to your customers \*\*

### **EXTRA HOUR and LUGGAGE POLICY**

If our drivers are requested to wait longer than 1 hour included, a supplement for each extra hour (or part of an hour), will be charged by suppliers to us, and we'll be forced to do the same with you. Except where clearly specified, all transfer services are quoted on the basis **of 1 luggage for each passenger**. For clients with more than 1 luggage each, we must be informed in advance in order to check if the car size quoted is enough, or if we have to provide a larger vehicle and charge a higher transfer fare accordingly to the car size needed. If clients travel with more than one luggage each without prior notice they may be charged directly for extra car fee.

### **LIABILITY**

Destination Italia and Transfer companies are not responsible for any loss of personal valuables, luggage or objects, during transfers or for any loss of personal items which are left on car / minivan / minibus, or for any damage caused by third parties to personal items during the service.

### **SALES CONDITIONS**

The transfer services reported above are bookable on **FREE SALE** basis up to 48 hours prior to scheduled arrival time (72 hours for transfers on Sundays, Mondays or Public Holidays).

After this term, transfer services are On Request

| All the rates above include VAT and might be changed in case of VAT increase.

### **CANCELLATION POLICY - For all Transfers in Italy following cancellation policy will be applied:**

No penalties for cancellation sent within 48 hours prior scheduled arrival time (72 hours for transfers on Sundays and Mondays).

After that term, 100% cancellation fee will be charged. Same 100% cancellation fee will be charged for no-shows.

### **COMPLAINTS**

Any complaint must be communicated in writing to Destination Italia within and no later than 15 working days after the date of the transfer. After this term, we will not be obliged to check complaints sent with delay and no eventual reimbursement will be approved and agreed to anyone.

